

# Effective Information Management with Cognitive Power

Innovative solutions by Expert System and Wabion

Expert System and Wabion offer advanced solutions improving information management, with particular support for process optimization in the banking and insurance world.



**Expert System** is a leading provider of cognitive computing and text analytics software based on the proprietary and patented semantic technology of Cogito. The company has been included by Gartner in the latest Magic Quadrant dedicated to solutions for enterprise search, and in The Forrester Wave™ Big Data Text Analytics Platform. Expert System serves some of the world's largest industries and it's distinguished by a leadership in providing solutions based on its Cogito technology, available in several languages, patented in the US and implemented based on more than 20 years of experience.

**Wabion** is the leading Expert System Platinum Partner and the leading Google for Work Premier Partner in the "DACH" countries, with local offices and staff in Germany, Austria and Switzerland. A specialized integrator for Expert System Cogito, enterprise search, business automation, mapping applications and cloud services, the company helps its customers achieve true Digital Transformation.

Wabion provides expert consulting, know-how and support for all challenges concerning intelligent text processing, retrieval and analytics.

**wabion**  
*led by sense*



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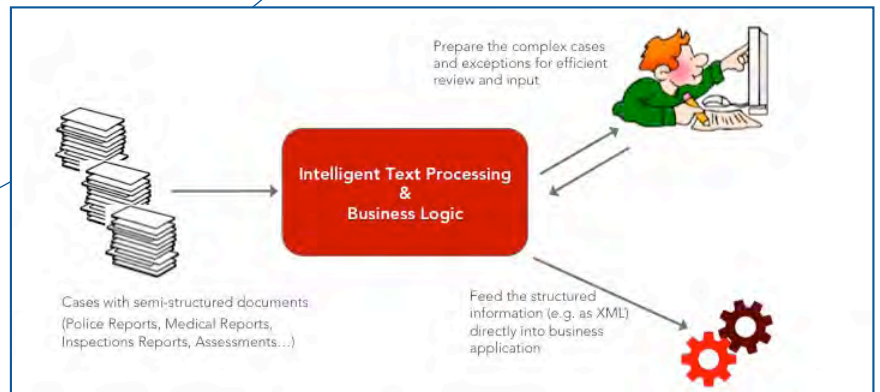
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# Intelligent Text Processing...

## Expert System and Wabion semantic solutions include:

- Process automation and optimization by reading and categorizing masses of text (e.g. Insurance Claims Handling)
- Process automation and optimization by understanding and answering questions with a knowledge base (e.g. Customer Support)
- Knowledge Management and Semantic Enrichment in combination with Enterprise Search to provide insights and self-service portals
- Social Media analytics including sentiment analysis
- and many more

Intelligent Text Processing → Intelligent Use of Resources



Automate standard cases (75%), send complex cases to review (20%) and suspicious cases to investigation (5%).

## ...with Cogito® Discover

**Cogito Discover** provides the ability to read documents, understand text and answer questions at the speed of current technologies and at the scale of a big data repository. This comprehensive form of analysis allows users to make more informed decisions with unstructured data.

In the 2016 Forrester Wave™ report Big Data Text Analytics Platforms, Q2 2016 the **Cogito Discover** solution received the **highest score for data enrichment capabilities**.

"We are excited to be recognized as a strong performer in Forrester's big data text analytics evaluation," said **Luca Scagliarini, Expert System CMO**. "Information is everywhere but it means nothing if you are not able to understand it at scale and speed. We believe being included in the Forrester Wave validates our approach to text analytics that combines our unique linguistic based semantic analysis with deep learning to make sense and exploit enterprise unstructured data."

